Job offer #20210921- Application Scientist M/F

XENOCS is an international company specialized in the development and commercialization of innovative solutions for X-ray characterization of the structure of matter. Our worldwide users are academic and industrial researchers dedicated to developing new materials and products based on a deeper understanding of the nanostructure and macro-behavior of materials.
The company's headquarters are in Grenoble, France and the group has four subsidiaries in the USA, China, Denmark and Singapore for a global workforce of around 90 collaborators.

To support our continued growth, we are now looking for an:

Application Scientist M/F

In a growing international group, we offer you the opportunity to join a multicultural, dynamic, and innovative team working in a collaborative mode. Our new building located in Grenoble, is designed in a Quality of Life at Work spirit that promotes the efficiency and performance of our employees.

MISSION

Within the Customer Service, attached to the Application group, the Application scientist aims to ensure that the instrument Xenocs provides to the customers achieves the expected performance and that the users are autonomous in their use.

ACTIVITIES

- Training of Xenocs users at the instrument installation, on the equipment and all accessories including software suite for acquisition, data treatment and analysis.
- Support our customers in their daily use of their instrument and develop suitable training tools and support material.
- Responsible for signing the acceptance certificates and ensuring customer satisfaction after delivery, installation and training of the equipment at customer's site : follows the preparation of the instrument and handles the communication with the customer (shared with Installation team)
- Commissioning at factory and customer site : participate and ensure its full completion, share the acceptance documents at each step and organize review with customer
- Demonstration of application performance of the instrument at factory and delivery, and possibly on specific project of pre sales or consulting

Many international travels to plan.

Xenocs – 1-3 Allée du Nanomètre, 38000 Grenoble - France
Phone: +33 (0)4 76 26 95 40 **Mail:** info@xenocs.com **www.xenocs.com**
SAS au capital de 549 175 € - RCS Grenoble 00 B 0904 - SIREN 432 403 566 - NAF : 7120B

PROFILE OF APPLICANT

Degree, Initial Training: Scientist with PhD or post-doc training with experience in small-angle scattering and SAXS/GISAXS/WAXS data analysis

Specific skills and experience required:
- Scientific background with a Ph.D. level in material physics, chemical physics or structural biology
- Significant experience in SAXS/WAXS/GISAXS technique.
- Fluent English essential, another language would be a plus.
- Good written/oral communication skills.

Specific skills not required but desired:
- Knowledge of characterization techniques complementary to SAXS/WAXS/GISAXS is a bonus.

Personal characteristics:
- Interest and skills for customer relationship: listening, good contact, customer priority, teaching skills
- Anticipation and adaptation skills to an international and dynamic work environment on advanced scientific instruments
- Interest for travels
- Autonomous, organized, rigorous, flexible and pragmatic

Experience: 5 years minimum

Type of contract: Permanent contract

Workplace: 1- 3 allée du Nanomètre, 38000 Grenoble

Salary: According to profile and experience
Fixed, variable, health insurance, meal vouchers, profit-sharing schemes

Applications (should be sent by e-mail to recrutement@xenocs.com.
Cover letters are highly appreciated.

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